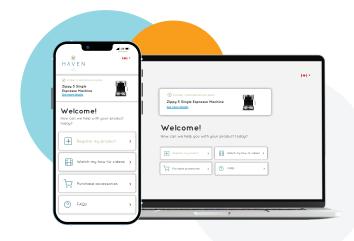
Concierge and the OXM Platform



CONCIERGE

Accessible on mobile, based in web, flexible on both, Concierge is a smart digital guide, making engagement fast and easy through every phase of the product ownership lifecycle. It's where your owners get on-demand access to product materials, personalized support, exclusive offers, and more - all directly from your brand.

OXM PLATFORM & INTELLIGENT RULES ENGINE

The all-in-one OXM Platform does all the heavy lifting for your brand and is the brain behind contextual Owner Journeys. It intelligently captures, consolidates, validates and applies logic to first-party owner data, to guide each owner through their personalized, relevant product journey. By using real-time feedback and insights, the Rules Engine is optimized to predict and continuously improve the owner experience.

